Nurturing Strong Culture in Challenging Times

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Nurturing Strong Culture

Changing Landscape for Internal Audit

Reactive Financebased Narrow focus The watchdog/ cop Report-based Separate function

Proactive Multiple 0 business areas Companywide focus The strategist/advisor ш Relationshipbased Immersed in the business



The 7 Attributes of professional Internal Audit providing Strength

Comes from a joint study by the Global IIA and Robert

Half in 2014

- 1. Communication
- 2. Teamwork
- 3. Diversity
- 4. Integrity
- 5. Relationship Building
- 6. Partnering
- 7. Continuous Learning



Communication

Reports

Listening You Tube Linked in. facebook.

Visual Analytics

Social Media



Communicating in words

Use Simple Words





Teamwork

- How practitioners work with each other
- Bringing in practitioners with differing skills areas
- For an effective Solution you need
 - The abilities to influence, lead and empathise,
 - Emotional intelligence



Diversity

This is more around the backgrounds and experiences that people bring to the department,

The IA department has to have the ability for broad thinking

Does the team have the "Global Mindset?"



Integrity

Focus is being driven by the ethical organisation



IA placed to be a key instrument for the conscience of the organisation

Critical factor, but one that is difficult to substantiate and comes in all shapes and







Relationships

Ability to:

- Walk in shoes of people they audit
- Build genuine relationships before they're needed
- Convince people of IA's value

Challenges:

- Being an introvert
- Maintaining objectivity and integrity

Need to have:

- business acumen,
- knowledge of the company (and its risks),



Partnerships

This is the next step on from Relationships:

To have an effective partnership builds on a relationship

Need to have:

- Current knowledge on what's going on in the business
- Knowledge of what leaders' projects are,
- Knowledge of what they're spending money on,
- Knowledge of the top risks and the emerging risks.



Continuous Learning

Lifelong Learning:

- Company vs. self-directed training
- Business, leadership, technical areas

Need to have:

- Natural inquisitiveness,
- Commitment to development



Invest in Yourself



Chairman's Theme for 2015-16

INVEST IN YOURSELF



BUILDING A BETTER CONNECTED WORLD

THANK YOU

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